

SUMMONS IN A CIVIL ACTION

UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA			
AAMCO TRANSMISSIONS, INC.	CIVIL ACTION NO. 06-5252		
v.			
MARK E. BAKER	TO: (NAME AND ADDRESS OF DEFENDANT)		
	· · · · · · · · · · · · · · · · · · ·		
	·		
YOU ARE HEREBY SUMMONED and required to serve upon			
Plaintiff's Attorney (Name and Address)			
Alan L. Poliner, Esq. 201 Gibraltar Road			
Horsham, Pennsylvania 19044	<u> </u>		
an answer to the complaint which is herewith served upon you, within 20 days after service of this summons upon you, exclusive of the day of service. If you fail to do so, judgment by default will be taken against you for the relief demanded in the complaint. Any answer that you serve on the parties to this action must be filed with the Clerk ofthis Court within a reasonable period of time after service.			
Michael E. Kunz, Clerk of Court Date: November 30, 2006			
(By) Deputy Clerk			
Tashia C. Irving			

APPENDIX I

IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

CASE MANAGEMENT TRACK DESIGNATION FORM

AAMCO Transmissions, I	ne. :	CIVIL ACTION	
	:		
v.	:		
Mark E. Baker	:	NO.	
plaintiff shall complete a cas iling the complaint and serve side of this form.) In the e designation, that defendant s he plaintiff and all other par which that defendant believe	e Management Track Designation a copy on all defendants. (See § went that a defendant does not hall, with its first appearance, st	eduction Plan of this court, counse on Form in all civil cases at the tir \$1:03 of the plan set forth on the re- agree with the plaintiff regarding about to the clerk of court and ser- lesignation form specifying the tra	me of verse said ve on
(a) Habeas Corpus – Cases 1	brought under 28 U.S.C. §2241	through §2255.	()
	requesting review of a decision lying plaintiff Social Security Be		()
(c) Arbitration – Cases requi	red to be designated for arbitrat	ion under Local Civil Rule 53.2.	()
(d) Asbestos – Cases involví exposure to asbestos.	ing claims for personal injury or	property damage from	()
commonly referred to as	Cases that do not fall into tracks of complex and that need special of de of this form for a detailed ex	r intense management by	()
(f) Standard Management –	Cases that do not fall into any o	ne of the other tracks.	(X)
11/29/06	Alan L. Poliner	AAMCO Transmissions, Inc.	
Date	Attorney-at-law	Attorney for	
215-643-5885	610-664-5897	apoliner@cottman.com	
Telephone	FAX Number	E-Mail Address	

%38 44 (Rev. 11/04)

CIVIL COVER SHEET

APPENDIX H

The IS 44 civit cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEB INSTRUCTIONS ON THE REVERSE OF THE FORM.)

the civil docket sincer. (SEB III	STRUCTIONS ON THE REVERSE OF THE TO					
I. (a) PLAINTIFFS	· · · · · · · · · · · · · · · · · · ·		DEFENDANTS			
AAMCO Transmissions, Inc.			Mark E. H			
(b) County of Residence of First Listed Plaintiff Montgomery (EXCEPT IN U.S. PLAINTIFF CASES)		у	NOTE: IN LAND	f First Listed Defendant (IN U.S. PLAINTIFF CASES OF CONDEMNATION CASES, US INVOLVED.	•	
Alan L. Poliner AAMCO Transmiss	sions, Inc., 201 Gibraltar Re	oad,	Attorneys (If Known)			
	9044, 215-643-5885 ICTION (Place on "X" in One Box Only)	mi. c		RINCIPAL PARTIES	Place an "X" in One and One Box for	e Box for Plaintiff
			(For Diversity Cases Only)	DEF		PTF DEF
U.S. Government Plaintiff	(U.S. Government Not a Party)	PT Çik		I Incorporated or Pri of Business In This	incipal Place	D 4 D 4
(D) 2 U.S. Government Defendant	 4 Diversity (Indicate Citizenship of Parties in D 		izen of Another State 💢	2 D 2 Incorporated and F of Business In /	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	0 5 0 5
	<u> </u>		izen or Subject of a Pereign Country	3 🗓 3 Foreign Nation		06 06
IV. NATURE OF SUIT						se's regulators
CONTRACT	TORTS		IRPETTURE/PENALTY	BANKRUPTCY D 422 Appeal 28 USC 158	OTHERS:	
☐ 110 Instrume ☐ 120 Marine ☐ 130 Miller Act ☐ 130 Miller Act ☐ 140 Negotiable Instrument ☐ 150 Recovery of Overpayment ☐ Enforcement of Judgment ☐ 151 Medicare Act ☐ 152 Recovery of Defaulted ☐ Student Loans ☐ (Exc). Veterans) ☐ 153 Recovery of Overpayment ☐ of Veteran's Benefits ☐ 160 Stockholders' Suits ☐ 190 Other Contract ☐ 195 Contract Product Liability ☐ 196 Franchise ☐ REAL PROPERTY ☐ 210 Land Condemnation ☐ 220 Forcelosure ☐ 230 Rent Lease & Ejectment ☐ 245 Tort Product Liability ☐ 290 All Other Real Property	310 Airplane	mal Injury - Malpractice mat Injury - Malpractice mat Injury - Mat Liability Mos Personnl Product by PROPERTY Praud in Lending Personal ty Damage ty Damage the Damage Liability PETITIONS mas to Vacate ce Corpus: al Penalty armus & Other Rights	610 Agriculture 620 Other Food & Drug 625 Drug Related Seizure of Property 21 USC 881 630 Liquor Laws 640 R.R. & Truck 650 Airline Rogs. 660 Cocupational Safety/Health 690 Other LABOR 710 Fair Labor Standards Act 720 Labor/Mgmt, Relations 730 Labor/Mgmt, Reporting & Disclosure Act 740 Railway Labor Act 790 Other Labor Litigation 791 Empl. Ret. Inc. Security Act	□ 423 Withdrawal 28 USC 157 PROPERTY RIGHTS □ 820 Copyrights □ 830 Patent □ 840 Trademark SOCIAL SECURITY □ 961 Htta (1395ff) □ 362 Black Lung (923) □ 364 SSID Title XVI □ 365 RSI (405(g)) □ FEDERAL TAX SUITS □ 870 Tixes (U.S. Plaintiff or Defendant) □ 871 IRS—Third Party 26 USC 7609	410 Antitrust 430 Benks and 450 Commerce 460 Deportation 470 Racketeer Camept Or 480 Consumer 480 Consumer 480 Consumer 690 Cablo Sat. 685 Securities 5xchange 875 Customer 12 USC 34 890 Other Stal 891 Agricultur 892 Economic 893 Environm 894 Encrey Al 895 Preedom Act 900 Appeal of Under Equ to Justice 950 Constitual State State	d Banking to r Influenced and rganizations r Crodit t TV Service s/Commodities/ r Challenge 410 autory Actions ral Acts of Subilization Act mental Matters blocation Act of Information Fee Determination ual Access ionality of plas
Moriginal 2 y	Removed from 3 Remanded from State Court Repellate Co	unt Ro	einstated or 🐸 anoth copened (speci		niet 🗆 7 Mi n Ju	ppeal to District idge from lagistrate idgment
VI. CAUSE OF ACTION	1 15 H C C 1121		 	on and Breach of	Contract	Franchi by •
VII. REQUESTED IN COMPLAINT:		ACTION	DEMAND \$	CHECK YES only tion jury demand	/ if demanded in o	complaint:
VIII. RELATED CAS IF ANY	E(S) (See instructions): JUDGE			DOCKET NUMBER	<u>. </u>	
DATE 11/29/06	SIGNAT	IAN ATTORNE	y of Record			<u></u>
FOR OPFICE USE ONLY		<u> </u>	<u> </u>		n.ar	
RECEIPT#	AMOUNT APPLY	TNG 11T	YOUGE	MAG. JU	DGE	

APPENDIX G

UNITED STATES DISTRICT COURT EASTERN DISTRICT OF PENNSYLVANIA

AAMCO Transmi	ssions, Inc.		:	
Mark E. Baker	V.		: : :	Civil Action No:
	ומ	SCLOSURE	STATEMENT FO	RM
Please check	one box:			
Ö	above listed civil	action does		, in the corporation and publicly held
M	The nongovernmental corporate party, <u>AAMCO Transmissions</u> , <u>Inc.</u> , in the above listed civil action has the following parent corporation(s) and publicly held corporation(s) that owns 10% or more of its stock:			
	Parent: Ame	rican Driv	eline Systems,	Inc.
11/2°	06		Alan Z	L Puh-
	c	ounsel for:	AAMCO Transmis	ssions, Inc.

Federal Rule of Civil Procedure 7.1 Disclosure Statement

- (a) Who Must File: Nongovernmental Corporate Party. A nongovernmental corporate party to an action or proceeding in a district court must file two copies of a statement that identifies any parent corporation and any publicly held corporation that owns 10% or more of its stock or states that there is no such corporation.
 - (b) Time for Filing; Supplemental Filing. A party must:
 - (1) file the Rule 7.1(a) statement with its first appearance, pleading, petition, motion, response, or other request addressed to the court, and
 - (2) promptly file a supplemental statement upon any change in the information that the statement requires.

IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

AAMCO TRANSMISSIONS, INC.

CIVIL ACTION

201 Gibraltar Road

Horsham, PA 19044

Plaintiff

v. MARK E. BAKER

1023 N. Monroe Street

Tallahassec, Florida 32303

Defendant

06 -525 ^ස

No.

FILED NOV 3 0 2006

COMPLAINT

- 1. Plaintiff, AAMCO Transmissions, Inc. ("ATI"), is a Pennsylvania corporation, with its principal place of business located at 201 Gibraltar Road, Horsham, Pennsylvania 19044.
- 2. Defendant, Mark E. Baker ("Baker"), is an adult individual who is a citizen of the State of Florida with a principal place of business at 1023 N. Monroe Street, Tallahassee, Florida 32303
- 3. This Court has jurisdiction pursuant to 15 U.S.C.A. §1121(a), and also pursuant to 28 U.S.C.A. §1338(b) relating to claims of unfair competition joined with a substantial and related claim under the trademark laws, as well as pendent and ancillary jurisdiction of the state and common law claims contained herein. This Court also has diversity jurisdiction pursuant to 28 U.S.C.A. §1332 based upon the diverse citizenship of the parties and the amount in controversy which exceeds \$75,000 exclusive of interest and costs.
- 4. Venue lies in this District pursuant to 28 U.S.C.A. §1391, in that ATI resides in this District, Baker has transacted business with ATI continuously over the last several years in this District and the claims arise under a contract that was made in this District.

BACKGROUND

5. Since at least 1963, ATI has continually used the name "AAMCO" as its trade name, trademark and service mark in connection with the operation of transmission repair centers. It is the owner of the following marks registered on the principal register of the United States Patent and Trademark office for "automobile repair services":

Registration #	Date of Registration	Description
851,209	June 18, 1988 (renewal)	The name "AAMCO".
860,330	November 12, 1988 (renewal)	Pictorial representation containing the name "AAMCO".
1,127,710	December 11, 1999 (renewal)	Pictorial representation containing the name "AAMCO Transmissions".

- 6. ATI is engaged in interstate commerce in, inter alia, the business of franchising or licensing others to use the mark and name "AAMCO" in the operation of transmission repair centers throughout the United States and Canada. There are presently over 700 independent dealers licensed or franchised by ATI to operate transmission repair centers under the "AAMCO" trade name and trademark.
- 7. The "AAMCO" trade name and trademark have become universally associated with the repair of motor vehicle transmissions and the operation of transmission repair centers. As a result, ATI owns common-law trade name and trademark rights in the name "AAMCO" and in the marks described above. By virtue of the long use and promotion and the resulting fine public reputation of the trade name "AAMCO", there exists a secondary meaning in the name "AAMCO" and the above marks.

- 8. Large sums of money have been spent in advertising and promoting the services sold under ATI's trade name and trademarks, and today ATI has a substantial business and a long established goodwill associated with the name and the above marks in connection with the services provided under its trade name and trademarks.
- 9. ATI has a vital interest in protecting its trade name and trademarks and the preservation and protection thereof are essential to the maintenance of ATI's quality transmission repair centers and the goodwill and reputation associated therewith. To supervise and control use of its trade name and trademarks, ATI has established standards and policies governing the quality of service to be provided to the public and has established procedures calling for the inspection of franchisees' centers to determine that the standards and policies are being followed.
- 10. On July 11, 2003, ATI and Baker entered into a franchise agreement, pursuant to which Baker was authorized to use and has been using the name and mark "AAMCO" in connection with the operation of an automotive transmission repair center presently located at 1023 N. Monroe Street, Tallahassee, Florida 32303 ("Repair Center"). A true and correct copy of this franchise agreement (the "Franchise Agreement") is attached hereto, marked as Exhibit "A" and incorporated herein by reference.
- 11. By letter dated June 15, 2006, ATI notified Baker that in violation of his Franchise Agreements he had, inter alia engaged in fraudulent and deceptive practices by recommending and attempting to sell unnecessary services, selling an unnecessary service and failing to provide the service and parts charged for and making false representations to a customer.
- 12. By its letter dated November 28, 2006, ATI advised Baker that as a result of his dishonest and fraudulent actions at the Repair Center in dealing with customers, the franchise for the

Repair Center was immediately terminated. A true and correct copy of this letter is attached hereto, marked as Exhibit "B" and incorporated herein by reference.

- 13. Section 19.1 of the Franchise Agreement, entitled "Procedures after Termination," provides that upon termination of the franchise, Baker shall:
 - (a) Promptly pay AAMCO all sums due and owing.
 - (b) Immediately and permanently discontinue the use of the mark AAMCO and all similar names or marks, and any other designation tending to indicate that Franchisee is an authorized AAMCO Franchisee.
 - (c) Promptly destroy or surrender to AAMCO all signs, stationery, letterheads, forms, printed matter and advertising material containing the mark AAMCO, all similar names or marks or any other designation tending to indicate that Franchisee is an authorized franchisee of AAMCO.
 - (d) Immediately and permanently discontinue all advertising as an authorized AAMCO dealer.
 - (e) Promptly transfer to AAMCO or AAMCO's designee each telephone number listed under the designation AAMCO or any similar designation, and execute such instruments and take such steps as AAMCO may require to accomplish the transfer of each such telephone number.
- 14. Despite the termination of his franchise and any further authority to continue in business under and the use of the AAMCO name, Baker has refused to take the actions required by Section 19.1 of the Franchise Agreement to remove the AAMCO name and trademark from the Repair Center and cease all use of ATI's systems and AAMCO merchandising materials there and, instead, has continued to operate the Repair Center under the name and style "AAMCO Transmissions", to hold himself out to be an authorized AAMCO franchisee, and to use the AAMCO trade name and trademark, without any license or right whatsoever.

COUNT I - TRADEMARK INFRINGEMENT

- 15. ATI hereby incorporates by reference, as if fully set forth, paragraphs 1 through 14 above.
- 16. Baker has willfully and without justification failed and refused to comply with the posttermination provisions of the Franchise Agreement.

- 17. Pursuant to Section 5.2 of the Franchise Agreement, Baker agreed to comply with the policies and procedures established by ATI and that ATI has the right to enter and inspect the Repair Center to determine the nature and quality of the service rendered there, including Baker's method and manner of operation, and that he will at all times deal fairly and honestly with AAMCO and each of his customers.
- 18. ATI investigated and conducted inspections at the Repair Center and discovered that, in his operation of the Repair Center, Baker was not complying with ATI's policies and procedures in that he failed to follow ATI's diagnostic procedures prior to recommending services, he recommended and attempted to sell unnecessary services, he sold unnecessary services, and he failed to provide the parts and services that were sold.
- 19. Baker has materially breached the terms and conditions of the Franchise Agreement by failing to comply with Section 5.2 of the Franchise Agreement.
- 20. Unless Baker is enjoined, ATI believes and therefore avers that he will continue his infringing use of the AAMCO trade name and trademarks at the Repair Center.
- 21. Unless Baker is enjoined, his continued improper use of the AAMCO trade name and trademarks will greatly impair the value of the AAMCO trade name and trademarks, as well as ATI's reputation and goodwill.
- 22. Baker's continued failure and refusal to comply with those obligations has caused and continues to cause ATI irreparable harm to its reputation and goodwill, and substantial financial losses.
- 23. The actions and conduct of Baker as set forth in this Complaint constitute willful trademark infringement in violation of 15 U.S.C.A. §1125.

- 24. The damages that have been occasioned by the willful trademark infringement that has been engaged in by Baker are irreparable and continuing, and ATI has no adequate remedy at law.
- 25. Pursuant to 15 U.S.C.A. §1116, ATI is entitled to injunctive relief to protect its rights under the Lanham Act.
- 26. Pursuant to 15 U.S.C.A. §1117, ATI is entitled to recover Baker's profits at the Repair Center for the period since November 29, 2006, during which he has engaged in the above-described willful trademark infringement, plus any damages sustained by ATI, which damages may be trebled, plus the costs of this action and attorneys' fees.

<u>COUNT II - BREACH OF FRANCHISE AGREEMENTS - SPECIFIC PERFORMANCE</u>

- 27. ATI hereby incorporates by reference, as if fully set forth, the allegations contained in paragraphs 1 through 26 above.
- As a result of the termination of Baker's franchise, ATI is also entitled to specific performance of Section 19.1 of the Franchise Agreement, which requires Baker to, among other things, discontinue all use of the AAMCO name and trademark, surrender to ATI all items containing the AAMCO name and trademark, and transfer to ATI any and all telephone numbers listed under the AAMCO name.
- 29. The Franchise Agreement further provides in Section 19.2 that for a period of two years following termination, Baker will not, directly or indirectly, engage in the transmission repair business within a radius of ten miles of the Repair Center, or within a radius of ten miles of any other AAMCO center.

- 30. Although Baker's franchise has been terminated, Baker continues to operate a transmission repair business at the location of the Repair Center in violation of the covenant not-to-compete contained in the Franchise Agreement and in violation of ATI's trademark rights as stated in Count I above.
- 31. By continuing to conduct a transmission repair business in violation of the covenant not-to-compete, Baker has misappropriated the goodwill generated under the AAMCO name by using the same phone number advertised in the telephone yellow pages as has been previously advertised and in use under the AAMCO name.
- 32. Baker's failure to honor the procedures after termination stated in Section 19.1 of the Franchise Agreement and his conduct in continuing a transmission repair business at the Repair Center in violation of the covenant not-to-compete interferes with ATI's ability to develop the market, retain the goodwill and re-establish the presence of the AAMCO name in this market, causing ATI irreparable harm.
- 33. ATI has no adequate remedy at law for damages, and unless specific performance of the procedures after termination and covenant not-to-compete is ordered and injunctive relief granted to restrain Baker's violation of the covenant not-to-compete, ATI will continue to suffer irreparable harm.

COUNT III - COMMON LAW UNFAIR COMPETITION

- 34. ATI hereby incorporates by reference, as if fully set forth, the allegations contained in paragraphs 1 through 33 above.
- 35. Baker's conduct is in violation of the common law of unfair competition in that he is:

- (a) Causing likelihood of confusion or of misunderstanding as to the source, sponsorship, approval or certification of goods and services in connection with his conduct of business at the Repair Center;
- (b) Causing likelihood of confusion or of misunderstanding as to the affiliation, connection or association with or certification by ATI of his conduct of business at the Repair Center; and,
- (c) Representing to the public that the business conducted at the Repair Center has ATI's approval, which it does not.
- 36. These acts by Baker have been committed willfully and with full knowledge of the refusal of ATI to authorize the sale of goods and services at the Repair Center; and with the intention of deceiving and misleading the public.
- 37. Baker's unlawful trade practices will irreparably harm and injure ATI's trademarks, trade name, reputation and goodwill.
- 38. ATI is without an adequate remedy at law.

COUNT IV - COSTS AND ATTORNEYS' FEES

- 39. ATI hereby incorporates by reference, as if fully set forth, the allegations contained in paragraphs 1 through 38 above.
- 40. Pursuant to Section 21.5 of the Franchise Agreement, Defendant agreed to pay all costs incurred by Plaintiff in bringing this action, including attorneys' fees.
- 41. Pursuant to 15 U.S.C.A. §1117, ATI is entitled to recover the costs of this action and attorneys' fees.
- 42. Upon the filing of this Complaint, Plaintiff ATI has incurred a filing fee of Three hundred fifty dollars (\$350.00) in this matter.

43. Plaintiff ATI has incurred and continues to incur attorneys fees in the pursuit of this action.

COUNT V - DECLARATORY JUDGMENT

- 44. ATI hereby incorporates by reference, as if fully set forth, the allegations contained in paragraphs 1 through 38 above.
- 45. Pursuant to 28 U.S.C. §2201 and 42 Pa.C.S.A. §7533, this Court has jurisdiction to determine disputes between Plaintiff and Defendant concerning the validity, formation, operation and termination of the Franchise Agreement.
- 46. A dispute exists between Plaintiff and Defendant as to whether Defendant is in default of the Franchise Agreement and as to the termination of said agreement.
- 47. Plaintiff did properly register, sell and enter into the Franchise Agreement with Defendant and obeyed all applicable laws. Neither Plaintiff nor its agents, employees, brokers or representatives made any misrepresentations or omissions of any material facts in connection with Defendant entering into the Franchise Agreement.
- 48. Plaintiff has performed all of its obligations under the Franchise Agreement and has not negligently or willfully caused any damage to Defendant.
- Agreement as he had, <u>inter alia</u> engaged in fraudulent and deceptive practices by recommending and attempting to sell unnecessary services, selling an unnecessary service and failing to provide the service and parts charged for and making false representations to a customer.
- 50. Pursuant to the Franchise Agreement, Plaintiff may terminate the Franchise Agreement for one or more of the breaches set forth above.
- 51. Plaintiff has properly terminated the Franchise Agreement.

52. Defendant must comply with all provisions of Section 19.1 of the Franchise Agreement.

WHEREFORE, Plaintiff Cottman Transmission Systems, Inc. demands a judgment in its favor and a declaration that the Franchise Agreement is valid, was properly entered into, that Plaintiff has fulfilled all of its obligations under the Franchise Agreement, that Plaintiff did not misrepresent and/or omit any material facts, that Plaintiff has not negligently or willfully caused damage to Defendants, that Plaintiff may terminate Defendants under the Franchise Agreement for one or more of the breaches described in the above set forth Counts of this Complaint, that Plaintiff may remove the following telephone numbers: (301) 515-2355, (301) 515-2356, (301) 353-8891 and (301) 353-8892 from the CENTER, and that Plaintiff may obtain physical control of Defendants' CENTER location.

RELIEF SOUGHT

WHEREFORE, ATI requests the following relief:

- A. That Baker, his officers, agents, servants, employees and those persons in active concert or participation with him, be preliminarily and permanently enjoined and restrained from:
 - (i) using in any manner, including without limitation on or in any signs,
 stationery, letterheads, forms, printed matter or advertising, the proprietary marks
 "AAMCO", "AAMCO Transmissions" or similar names or marks;
 - (ii) advertising or otherwise holding themselves out, directly or indirectly, as an authorized franchisec of ATI or as being in any way sponsored by or connected or associated with ATI; and,
 - (iii) doing anything to cause potential purchasers of transmission repair services to believe that any services or repairs performed by Baker or any business

with which he is associated originate with ATI or are endorsed or sponsored by ATI.

- B. That Baker deliver to ATI or to persons designated by the Court all materials, including without limitation signs, stationery, letterhead, forms, printed matter and advertising, which contain the proprietary marks "AAMCO", "AAMCO Transmissions", or similar names or marks.
- C. That Baker transfer to ATI or at ATI's direction, each telephone number listed by him under the designation "AAMCO Transmission" or any similar designation and execute any instruments and take such steps as may be necessary or appropriate to transfer each such telephone number and if he shall fail to do so, that counsel for ATI be designated by the Court as his attorney-in-fact to execute such documents in his name and in his place.
- D. That Baker be ordered to provide an accounting pursuant to 15 U.S.C.A. §1117(a), of his profits at the Repair Center after May 16, 2005 and that these profits be awarded to ATI, along with all other damages for Baker's violation of ATI's trademark rights, trebled in accordance with 15 U.S.C.A. §1117(a).
- E. That Baker be ordered to honor the covenant not-to-compete contained in the Franchise Agreement, by ceasing to operate a transmission repair center for two years at or within ten (10) miles of the location of the Repair Center or any other AAMCO repair center.
- F. That Baker be ordered to file with the Court and to serve on ATI within thirty (30) days after the issuance of any preliminary and/or permanent injunction herein, a report in writing, under oath, setting forth in detail the measures undertaken by Baker to comply herewith.
 - G. That the Court enter Declaratory Judgment that:

- (i). Plaintiff did properly register, sell and enter into the Franchise Agreement with Defendant and obeyed all applicable laws;
- (ii). Plaintiff has performed all of its obligations under the FranchiseAgreement and has not negligently or willfully caused any damage to Defendant;
- (iii). Plaintiff has properly determined that Defendant was in violation of hisFranchise Agreement;
- (iv). Plaintiff has properly terminated the Franchise Agreement; and,
- (v). Defendant must comply with all provisions of Section 19.1 of the Franchise Agreement.
- H. That ATI be awarded its reasonable attorneys' fees, costs of court and all other and further relief to which it may be entitled.

Alan L. Poliner

Attorney ID. # 82108

Attorney for Plaintiff

AAMCO Transmissions, Inc.

201 Gibraltar Road

Horsham, Pennsylvania 19044

(610) 668-2900

Case 2:06-cv-05252-TR Document 1 Filed 11/30/06 Page 17 of 31 AAMCO TRANSMISSIONS, INC.

Franchise Agreement

This Agreement has been entered into this 11th day of July, 2003 Cynwyd, Pennsylvania between AAMCO Transmissions, Inc., a Pennsylvania corporation having its principal office in Bala Cynwyd, Pennsylvania, referred to as "AAMCO", and

Mark E. Baker

reterred to as "Franchisee".

AAMCO has developed methods, techniques and systems for the operation of centers devoted exclusively to transmission repair. AAMCO has built up substantial business and valuable good will by the establishment of such centers throughout the United States and in Canada.

AAMOO makes its experience and know-how available to all its tranchisees in order to assist them in opening and operating a successful AAMCO center. AAMCO makes this and other means at its disposal available to aid in the management and merchandising of Franchises's center.

Franchisee advicementages that he does and will have full managerial responsibility and authority for the operation of his center; he recognizes that his success, and that of all AAMCO centers, depends on adherence to the highest standards of business practice and on the maintenance of prompt, efficient, counteous and satisfactory service to the public.

Franchisee admovidedges that he has conducted a thorough and independent investigation and based on that investigation, Franchisee desires to enter into the business of operating an AAMCO center, and to develop the market to its full potential in his locality.

The parties enter into this Agreement in recognition of these considerations and of the mutual agreements expressed herein.

- 1.1 Franchise. This Agreement is for the operation by Franchises of one AAMCO transmission repair center. The location is specified at section 1.2 of this Agreement. This Agreement allows Franchises to use the trade name and trademark "AAMCO" only upon fulfillment of the following conditions:
 - (a) Franchisee must successfully complete AAMCO's training course.
- (b) Franchisee must equip and inventory the center/location according to AAMCC's stendards before opening; this requirement includes the appearance of the center, all to be done in accordance with sections 8.1
 - (c) Franchisee must secure insurance as required by section 12.1 of this Agreement.
 - 1.2 Location. The center shall be located as follows:

1023 N. Monroe Street

Tallahassee, FL 32303

During the term of this Agreement, Franchises shall operate his center at no other address. Franchises shall not move or relocate his center without the prior written consent of AAMCO.

- 1.3 Market. AAMCO expressly reserves the right to grant additional tranchises in the same county or MSA/PMSA. The number of centers will be based upon their current motor vehicle registrations and the marketing program of AAMCO; the number of tranchised centers shall be limited to a maximum of one center for each 100,000 motor
- 2.1 Tredemark. Franchisee acknowledges that AAMCO is the owner of valid trademarks and service marks using the mark "AAMCO". Franchisee expressly agrees not to register the word "AAMCO" as part of his firm or



3.1 Franchise Fee. Charting with the opening of his content Franchises agrees to pay a wooldy franchise fee to AMACO of five (5)% of the gross receipts of the preceding week. "Gross receipts" shall mean all forms of consideration received for parts or services in the center, including supplies and accessories, regardless of whether for manual or automatic transmissions, whether from wholesele, fleet, commercial or retail business.

SEE AMENDMENT

4.1 Business Reports. Starting with the opening of his center, Franchises agrees to mail to AAMCO an accurate report of gross receipts received during the praceding week, along with copies of the repair orders for all work completed during the preceding week and such other information or reports as AAMCO may request. These should accompany a check or money order for the amount required under section 3, 1, and should be mailed so as to be received no later than Tuesday of each week. Franchisee ecknowledges that failure to lumish complete and accurate reports of business on a timely basis deprives AAMCO of the means to control and supervise the use of its marks, or to communicate with members of the motoring public who are customers of AAMCO's franchisees. In addition to an accurate report of gross receipts on the forms prescribed by AAMCO, business reports shall also consist of all home office copies of repair order forms used in the center during the reporting period which shall be attached to the prescribed form.

AT-94-9 (1) Resale 5%

5.1 General Policies. Franchisse agrees that for the term of this Agreement he shall give his personal loyalties to the goals of the AAMCO chain in order to enhance the growth of AAMCO's national identity, the reputation of AAMCO as a specialist in the transmission field, and the quality of repairs associated with the name AAMCO.

Franchisee agrees that, regarding the hiring of employees for his center, he will not initiate directly or indirectly any contact with any other person known to him to be employed by another AAMCO tranchisee for the purpose of inducing such employee to work in Franchisee's center; provided, however, nothing shall prevent Franchisee from advertising generally for employees to till vacant positions. Franchisee agrees to him only those employees who, upon appropriate screening, demonstrate themselves to be honest and dependable. Franchisee agrees to direct any of his employees, including any customer service manager employed in his AAMCO center, to attend meetings and to meet training requirements as AAMCO may determine.

5.2 Performance Standards. Except as otherwise approved in writing by AAMCO, which approval shall not be unreasonably withheld. Franchisee agrees that during the period of this Agreement he will devote his full time, and agrees not to engage in any other business either at the location of his center or at any other location.

Franchises agrees that he will comply with all of the policies and procedures which AAMCO establishes from time to time including those set forth in AAMCO's training manuals, as modified and/or updated from time-to-time as determined by AAMCO in its sole discretion.

Franchises acknowledges that AAMCO has the right to visit and enter the center at reasonable times, for the purpose of inspecting the center, its squipment and inventory, and to determine the nature and quality of the service rendered there, including the manner and method of the center's operation by Franchises. Franchises specifically agrees that neither his physical presence in the center nor his specific consent to the inspection shall be necessary.

Franchises acknowledges that any customer complaints cause harm to the growth of AAMCO's national identity, reputation in the marketplace and association of its name with quality repairs. Franchises agrees that any customer complaints generated by his center, including but not limited to those in which customers allege abuse, traud, deceptive or unfair trade practices, cause such harm includingly and in the aggregate. Franchises agrees to operate his center in such manner so as to avoid customer complaints. Franchises agrees that he will deal fairly and honestly with AAMCO and with each customer, and that he will render prompt, workmanitie, courteous and willing service in his center. Franchises agrees to handle all customer complaints and adjustments in the same fashion whether they artse from his center or from any other AAMCO center. Franchises specifically agrees to conduct his center in a manner so that it will not detract from nor bring into disrepute the trademark or name "AAMCO".

All personnel whom Franchisee employs shall conform to the experience or skill standards which AAMCO may prescribe. Franchisee further agrees to attend such meetings and training sessions as AAMCO may require, and to obtain technical certification, as AAMCO may require, pursuant to AAMCO's technical certification program which complies with AAMCO's specifications.

In his operation of his center, Franchisee agrees to use only such forms as AAMCO specifically prescribes or authorizes including, without limitation, AAMCO multi-check, AAMCO repair order, AAMCO warranty cards and AAMCO reporting forms.

Franchisee agrees to offer to customers of his center all services, products and/or warranties which AAMCO may prescribe. Franchisee acknowledges that AAMCO retains the exclusive right to make modifications from time-to-time to such services, products and/or warranties.

- 5.3 Appearance Standards. Franchisee agrees to keep his center's premises in a clean, wholesome, attractive and sale condition, and to keep it in good maintenance and repair. Franchisee agrees to maintain the interior and exterior painting and decor, and furnishings of his center in such a manner and form as may be required by AAMCO. Franchisee agrees to purchase and display in or about his center only the signs, logos or other materials which are required or approved by AAMCO.
- 5.4 Maintenance Standards. Franchisee recognizes that it is in the mutual interests of both parties to this Agreement that the AAMCO center he operates be equipped and maintained in accordance with the highest standards of quality, and Franchisee specifically agrees to follow the directions of AAMCO in this regard, subject to the observance of any applicable laws.
- 5.6 Note-Disclosure. Franchises agrees that he will not furnish any information concerning AAMCO's service program, training, diagnostic and technical meterists, operations techniques, advertising or promotion ideas, or concerning the financial status of AAMCO to anyone; provided, that nothing in this section shall prevent the use of these materials or of this information by employees in Franchisee's AAMCO center.

Franchisee acknowledges that AAMCO is the sale owner of all rights to the AAMCO service program, and of all books, manuals or documents provided to Franchisee for the operation of his center.

Franchisee recognizes that AAMCO has expended substantial funds and effort in the development of its service program, training, disgnostic and technical materials, and operating techniques, and he specifically agrees not to engage in competition with AAMCO using any training or policy manuals, catalogues, tists, forms or aids provided by AAMCO.

6.1 Obligations of AAMCO. AAMCO agrees that before AAMCO grants any additional franchise in the county or MSA/PMSA in which Franchises is located, it will conduct a marketing study and will receive and consider input and comments from Franchises.

AT-94-9 (1) Resale

AAMCO agrees to assist Franchisee by providing Technical Consulting services for use by all tranchises. These services shall include Technical Hot Line Department, Publication of Technical Advisory bulletins, Publication of Technical Sench rotes, Publication of Technical ecknrus in the Twin Post, Production of video training filtrs, the svalishifty of the Rebuilders Academy and additional in-house only training seminars. AAMCO further agrees that the ratio of the Technical Department's expenditures to franchisee fee revenue for the provision of said services will be the minimum ratio maintained for the provision of these services. AAMCO further agrees to assist Franchisee by providing limited operations consulting services to all tranchisees.

AAMCO agrees that it will assist in the design of advertising promoting the business of AAMCO guidance, and the services they sell. AAMCO agrees to make available to Franchises its experience, know-how, selection of particular media and advertising content, as well as the choice of agencies for the purchase and use of these advertising techniques.

AAMCO agrees to sell to Franchisee during this Agreement the quantities of those AAMCO products mentioned in the Appendix A of this Agreement, as Franchisee wishes from time to time to order subject to AAMCO's standard credit approval; provided, however, that AAMCO may at any time in its own discretion discontinue the sale of products, if in AAMCO's opinion it is unprolitable, not fessible, or otherwise undesirable to continue such

- 7.1 National Creative Advertising. Franchises agrees to pay his proportionate share of "National Creative Advertising" in accordance with the formulas which will be provided by the National Creative Committee and instructions.
- 7.2 Local Advertising. Franchisee acknowledges and agrees that all advertising must be approved by AAMCO in advance of its use and Franchisee agrees not to use any advertising unless and until its content is approved in writing by AAMCO.

Franchisee specifically agrees to participate in and pay for the national Yellow Pages program of AAMCO and agrees not to place Yellow Pages advertising in any other manner.

Franchisee acknowledges that, in addition to Yellow Pages advertising, it is mandatory to employ advertising at the local level and to participate in and pay for advertising programs and promotional activities at the local level. Franchisee specifically agrees to establish and adhere to a local advertising budget, subject to AAMCO's approval.

Franchises further agrees to share local advertising expenses with other franchisees in the Designated Market Area (DMA) as defined by A.C. Nielson Company which may change from time-to-time. If Franchisee's AAMCO center is not part of a DMA or is the only AAMCO center in a DMA, Franchisee agrees to share local advertising with other within Franchisee's market or if directed by AAMCO.

Franchisee acknowledges that AAMCO has the right to approve an advertising agency, which approval shall not be unreasonably withhold, and Franchisee agrees to place advertising only with an agency approved by AAMCO; Franchisee agrees to pay promptly fees which become due to any such agency.

If Franchisee tails to pay promptly an amount due his advertising agency or his local advertising group or pool, then either AAMCO, or other AAMCO franchisees in the local advertising group or pool of which Franchisee is a member, or the local advertising group or pool shell be untitled to recover the amount due from Franchisee. Franchisee acknowledges that all local advertising benefits him and the other franchisees in the local advertising group or pool, Franchisee acknowledges that despite failure to contribute to his local AAMCO advertising group or pool, local advertising group or pool, local advertising group or pool advertising group or pool advertising group or pool confer substantial benefits on him, and further acknowledges his responsibility for payment therefor.

AAMCO specifically reserves the right to have or allow the local AAMCO advertising group or pool seek enforcement of this obligation.

- 7.3 National Advertising. Franchises agrees to participate in advertising programs at the national level it established or directed by AAMCO. Franchises agrees to pay his proportionate share of "National Advertising" and publicity in accordance with reasonable formulas provided by AAMCO. Payment for National Advertising billings and costs shall be made in accordance with AAMCO's instructions.
- 8.1 Signs. Franchisee agrees to erect in and outside of his center only such signs as are approved by AAMCO. No other signs regardless of content, size or construction may be erected or used.
- 8.1 Standards and Specifications for Equipment and Inventory. AAMCO shall fix and determine all standards, specifications and requirements for the equipment, including diagnostic and technical equipment, supplies, parts, and assembly sets used by Franchisee in his AAMCO center. Franchisee may purchase these items from any source, as long as they conform to these standards and specifications. AAMCO egrees to furnish these standards and specifications to Franchisee, or to a vendor or manufacturer, without charge.

Franchisee acknowledges that AAIACO may change such standards, specifications and requirements from time-to-time, and agrees to make any additional purchases of equipment and/or supplies needed to comply with such updated requirements.

AT-94-9 (1) Resale

- 9.2 Equipment, Supplies and Inventory. If Franchises requests to purchase equipment, supplies and inventory from AAMCO, AAMCO agrees to supply them at the price them in effect; provided, that if prior to delivery the price to AAMCO shall increase, then AAMCO may proportionately increase the price to Franchises. If any item is not available at the time of request, then AAMCO may substitute merchandise of a similar quantity, and adjust the price, after notice to Franchises.
- 9.3 Operating inventory. Franchises acknowledges that the consumer acceptance, quality, and standardization of parts and assembly sets sold by AAMCO, and agrees that the use exclusively of parts and assembly sets sold by AAMCO (or parts and assembly sets which comply with AAMCO's specifications) is an essential condition of the performance of this Agreement. Franchisee agrees to purchase exclusively parts and assembly sets which comply with AAMCO's specifications). At the request of AAMCO, Franchisee will submit a certification that he uses parts and assembly sets which comply with AAMCO's specifications. Further, Franchisee agrees that at the request of AAMCO he will submit information about the purchase of his parts and assembly sets, including without limitation, invoices, lists of vendors and manufacturers from whom Franchisee purchases, and actual parts and assembly sets for testing and examination. AAMCO in its discretion shall determine what information is necessary in order to perform such testing or examination.

Franchisee acknowledges and agrees that the training of his technical employees is essential to the successful operation of his Center. Franchisee, therefore, agrees to participate in and pay for the AAMCO Tech Video Library Program according to the terms and conditions as determined by AAMCO, or to participate in a comparable technical training program which complies with AAMCO's specifications. Franchisee further agrees that at the request of AAMCO he will submit information about his participation in a comparable technical training program, including without limitation, invoices, lists of vendors from which Franchisee purchases such technical training programs and actual copies of such training. AAMCO's Technical Services Department shall determine if any such technical training program is

- 9.4 Product Warranties. There are no warranties, express or implied, made by AAMCO under this Agreement for the products purchased by Franchises, including the implied warranty of MERCHANTABILITY.
- 10.1 Warranty Program. Franchisee agrees to honor each warranty presented by an AAMCO customer in accordance with its terms, regardless of whether the service was rendered at his center or at some other authorized AAMCO center. Franchisee agrees to comply at all times with AAMCO's policies concerning the AAMCO warranty program.
- 10.2 Warranty Phyment Rates. Franchises shall be entitled under this Agreement to receive from enother AAMCO center the costs of suppties, accessories and parts which Franchises uses in honoring the warranty, plus a sum of money based on either an hourly rate for labor, or a flat fee, depending on the extent of repairs required. The payment rate used in making payments under this section will be determined by AAMCO and published to all franchisees.

Franchisee agrees to pay within ten (10) working days to any other AAMCO center the amount due to such other center for the honoring of a warranty lasted to a distorner of Franchisee. If Franchisee talk to pay promptly any amount due under this section, AAMCO shall be antitled to recover such arrount from Franchisee for the benefit of the other AAMCO center, or to credit such other center for money which may be due and owing to Franchisee for such payments,

- 10.3 Prohibition Against Other Warranties. Franchisee agrees to make no warranties or guarantees other than those contained in the printed forms of warranty issued or approved by AAMCO, which warranty is made by Franchisee to the customer and not by AAMCO either to any customer or to Franchisee. There are no warranties expressed or implied made by AAMCO to the customer in connection with any product or service furnished by AAMCO under this Agreement.
- 11.1 Accounting Forms. Franchises agrees to keep true and cornect books and records eccording to directions of AAMCO, and to employ such record keeping systems as AAMCO may request. Franchises agrees to promptly deliver to AAMCO records, reports and copies of tax returns which AAMCO may request. Franchises agrees to use exclusively numerically certified work or repair orders provided by AAMCO. Franchises agrees to furnish to AAMCO bank deposit slips, werification of cash receipts and any other documents or information requested by AAMCO. Franchises agrees to keep true and correct books and records according to directions of AAMCO, and to employ such record keeping systems as AAMCO may request. Franchises agrees to promptly deliver to AAMCO records, reports and expises of tax returns which AAMCO may request. Franchises agrees to use exclusively numerically certified work or repair orders provided by AAMCO aspart of standard auditing procedures. Franchises further agrees to furnish to AAMCO bank deposit elept, verification of cash receipts and any other documents or information requested by AAMCO.
- 11.2 Inspection of Records. AAMCO's representative may enter Franchisee's center to inspect books and records to verify the accuracy of Franchisee's reports. Franchisee agrees to keep its books and records available in the center at all times, or to make them available there upon request by AAMCO.
- 11.3 Damages. If at any time Franchisee's actual gross receipts are greater than Franchisee's reported receipts by two percent (2%) or more, then Franchisee shall pay AAMCO immediately any deficiency in franchise less logether with interest pursuant to section 14.1, calculated from when such fees should have been paid, in addition, Franchisee agrees to pay AAMCO for any and all expenses connected with AAMCO's examination of Franchisee's reporting practices, including but not limited to reasonable administrative, accounting and attorneys' fees and the costs incurred in connection with the investigation of Franchisee's recordiseping and obtaining inspection of his records.

Franchisee further acknowledges and agrees that the actual damages sustained by AAMCO in the event of underreporting of gross receipts are difficult to ascertain and that in addition to the less, interest and expenses stated above. Franchisee shall also pay AAMCO liquidated damages in an amount equal to the tranchise tees due plus interest calculated pursuant section 14.1. These fiquidated damages shall be in addition to any other remedies AAMCO may have.

- 11.4 Financial Statements. Franchises agrees to submit to AAMCO within 60 days efter the end of each year a Profit and Loss Statement for the year and a Balance Sheet as of the last day of the year. In addition, within 60 days after the end of each semi-annual period, Franchises agrees to submit to AAMCO a Profit and Loss Statement for the previous 6-months and a Balance Sheet as of the last day of the 6-month period. All statements required by the paragraph may be unaudited but must be prepared by an accountant, and, unless otherwise specified by AAMCO, shall be in accordance with generally accepted accounting principles. All references in this section to "year" of Franchises shall mean either calendar or fiscal year, as adopted by Franchisee.
- 12.1 Insurance. Franchises agrees to purchase and maintain at his own expense insurance against all types of public liability, as directed by AAMCO, including but not trailed to garage liability, garage keeper's direct primary coverage and workers' compensation insurance, including coverage for AAMCO as en additional named insurance. Franchises additional named insurance that provides the appears to comply with any such increased amounts effer notice for AAMCO. AAMCO agrees to act reasonably in determining such increased amount. In no event shall the amounts of coverage be less than \$1,000,000 per occurrence, bodily injury and property damage combined. Franchises shall furnish AAMCO with certificates of such insurance including the insurance upon AAMCO, along with satisfactory evidence that premiums have been paid. Each certificate shall provide that the policy may not be cancelled as to AAMCO without thatly days' prior notice to AAMCO. Franchises shall pay AAMCO its costs and expenses, including reasonable attorneys' fees, incurred by AAMCO in connection with any proceedings arising out of this provision.
- 12.2 Indemnity Agreement. Franchises agrees by this Agreement to defend and to hold harmless and Indemnity AAMCO from any and all claims, demands or suits of any kind, and to pay to AAMCO all expenses and liabilities which may be associated with such claims, demands or suits, which are based on or arise out of or relate in any way to the operation or the condition of Franchisee's center. This Agreement to indemnify AAMCO shall be given effect whether the claim arises indirectly or directly out of the center's operation, Franchisee's conduct of his business there, the ownership or possession of real or personal properly there or from or by any act of negligence, omission or willful conduct by Franchisee or by any of his employees, servants or agents. The minimum amounts of insurance outlined in section 12.1 shall not be construed to limit liability under this section of the Agreement.

Franchises also agrees by this Agreement to pay on behalf of AAMCO any and all fees, costs, or other expenses which AAMCO reasonably incurs as a result of any investigation or detense of eny such claim, including reasonable attorneys' fees.

- 12.3 Independent Contractor. Franchisee acknowledges that under the terms of this Agreement he is not an agent, employee, or servant of AAMCO for any purpose whalsoever. Franchisee agrees that he shall not hold himself out as an agent, employee, or servant of AAMCO under any circumstances for any reason whatsoever. Franchisee is an independent contractor and is not in any way authorized to make a contract, agreement or promise on behalf of AAMCO, or to create any implied obligation on behalf of AAMCO. Franchisee specifically agrees that he shall not do so.
- 13.1 Security Deposit. Franchise acknowledges that he has deposited with AAMCO the sum of \$3,000 as security for compliance with all the provisions of this Agreement. This deposit shall be retained by AAMCO and AAMCO shall have the right to relimburse itself or others, including customers of Franchisee's center, from this account for damages which may be sustained by AAMCO or others, as a result of failure by Franchisee to comply with any provision of this Agreement. AAMCO has sole and absolute discretion in determining the amount of reimbursement from this account, and agrees to act reasonably in making such determinations.

Franchisee acknowledges that the creation and use of this account is a condition of the franchise and is intended to maintain a high level of customer satisfaction and to minimize or resolve customer complaints. It is agreed that AAMCO may use the funds to cure any default by Franchisee under this Agreement and to defany expenses, damages or attorneys' fees of AAMCO or others, reasonably necessary to cure any such default, including arfunds to customers of Franchisee as AAMCO may determine. AAMCO may send written notice to Franchisee of defaults calling for action under these provisions to Franchisee's fast known address. Franchisee hereby authorizes AAMCO to apply the money in this account for the purposes specified in this provision without prior, actual notice to Franchisee that the money has been applied.

Franchisee agrees that should the amount on deposit with AAMCO become less than \$3,000 because of any reason whatsoever, then Franchisee, upon notice from AAMCO, shell pay whatever amount is needed so that the amount on deposit equals \$3,000.

AAMCO agrees to pay interest on this deposit at the rate of 3% less than prime rate as established by a leading bank as determined by AAMCO averaged over the preceding twalve months to a maximum of six percent (6%) per year, provided that Franchisee is, at all times, in full compliance with the provisions of this eaction.

H

Case 2:06-cv-05252-TR Document 1 Filed 11/30/06 Page 22 of 31

14.1 Defaults in Payment. Franchises agrees to pay all invoices from AAMCO for merchandise or other items under this Agreement in strict accordance with the payment and credit terms applicable to them when they are issued. Any such amount not so paid when due, as well as any amount due from Franchises under any section of this Agreement, shall bear interest at the ennual rate of eighteen percent (18%), or the legally permissible rate, whichever is less, from thirty (30) days after the due date until payment. The payment of such interest will not be deemed to allow delay in the payment of those invoices or other invoices or amounts. Franchises agrees further to pay when due any bills or other amounts owed to third parties, especially under sections 7.1, 7.2 and 7.3 of this Agreement, or under any other purchasing arrangement in which AAMCO may be involved; but, AAMCO shell not by virtue of such an arrangement become liable to any such third party on the account of Franchisee.

in the event that Franchisee is in default in the payment of any franchise fee, invoice for parts, invoice for any other amount due to AAMCO under the terms of this Agreement, including an amount which may be due to an advertising association, pool, or agency under sections 7.1, 7.2 and 7.3 of this Agreement, then in any and all actions which may be brought for the amount in default, AAMCO or the party bringing such action shall be entitled to recover the emount in default, with any interest thereon at the rate set forth above, and costs of the action, together with reasonable attorneye'fee. In the event that a local advertising group or pool becomes antitled to recover, by virtue of such an action pursuant to section 7.2 of this Agreement, then Franchises acknowledges that such group or pool shall also be entitled to recover, in addition to any judgment, an amount equal to the costs and reasonable attorneys' fees therefor. Franchisee specifically agrees that AAMCO may bring an action on behalf of National Creative Committee to collect amounts due pursuant to section 7.1.

In the event that Franchisee fails to pay for National Creative Advertising and/or Yellow Pages advertising, then Franchisee acknowledges and agrees that AAMCO has the right (1) to direct any publisher of a Yellow Pages advertising directory to omit Franchisee's listing from such directory and (2) to withhold all television and radio tapes from Franchisee, until all sums owed plus interest and any costs of collection, including attorneys' fees, have been paid in full.

- 15.1 Assignment. This Agreement is a personal obligation of Franchises and his rights to the use of AAMCO's service marks and trademarks are not assignable nor transferable under any circumstances except in strict compliance with the provisions herein.
- (a) In the event of Franchisea's death, his rights shall pass to his hairs or next of kin on the condition that such heirs or next of kin must immediately attend and successfully complete AAMCO's training course as provided for in this Agreement. Such person or persons must attend the AAMCO Operator's Training Course by the third class offered after the date of the death of Franchisea. Failure to do so will result in the termination of all rights conferred under this Agreement.
- (b) If Franchisee, as an individual, desires to transfer his rights under this Agreement to a corporation, he may do so only upon the following terms and conditions:
- (1) Franchisee's name remains on the Agreement and the corporation is added as a cofranchisee on the Agreement,
- (2) The corporation is newly organized and its activities are confined exclusively to acting as an AAMCO franchises under this Agreement.
- (3) Franchises is the owner of the mejority of the stock of the corporation, is the principal executive officer of the corporation and has full and complete authority to act for the corporation. In the event of the death of Franchises who is the majority shareholder of such corporation, that the provisions of section 15, 1(a) above will apply, except that such heir or nead of kin must be the majority shareholder of the corporation, principal executive officer of the corporation and must have full and complete authority to act for the corporation.
 - (4) All money obligations of Franchisse under this Agreement must be calisfied.
- (5) The corporation must sign an agreement with AAMCO assuming jointly and severelly all obligations of Franchisee under this Agreement. It is expressly understood that the assumption of Franchisee's obligation by any corporation does not limit Franchisee's personal obligations under this Agreement and Franchisee and the corporation shall be jointly and severally liable.
- (6) The corporation shall disclose in writing the names and addresses of all of its officers and directors and, whenever there is a change in any such officer or director, shall immediately notify AAMCO of such change. Franchisee extraowledges that AAMCO has the right to approve the corporation's officers and directors, which approval not be unreasonably withheld, and agrees that any officer and director not approved by AAMCO withe immediately removed from such position and shall not be permitted to have any involvement in the operation of the corporation or the
- (c) If Franchisee organizes or has organized a corporation in connection with the operation of the center, the capital stock shall not be sold, assigned, pledged, mortgaged or transferred without the prior written consent of AAMCO. There may be a sale of all of the capital stock of the corporation subject to the same conditions listed in subparagraph (b) above, to a purchaser as though the person acquiring such stock were a purchaser under section 15.2 of this Agreement. All stock certificates shall have endorsed upon them the following:

the transfer of	f this stock is subject to the	1ams and conditions of a FranchiseAgreement
dated	July 11	2003 helwayn AALACO Tomorphological top
	Mark E	2003, between AAMCO Transmissions, Inc., and Baker
		- OUNCE

- (d) If Franchisee forms or has formed a partnership for the operation of the AAMCO center, then all partners must sign an agreement with AAMCO assuming jointly and severally all obligations of Franchisee under this Agreement but such agreement does not limit Franchisee's obligations hereunder. A partner cannot sell, assign, pledge, mortgage or transfer his interest without AAMCO's prior written consent.
- (e) If Franchisee is a partnership and all partners desire to transfer their rights under this Agreement to a corporation, they may do so only upon the terms and conditions set forth in subparagraph (b) above and provided that one of the partners is the majority stockholder of the corporation, the principal executive officer of the corporation and has full and complete authority to act for the corporation.
- (f) Franchises agrees that this Agreement will not be transferred to a corporation or to an individual by transfer of stock or by any other means.
- 15.2 Sale. If Franchisee desires to sell his AAMCO center, he may do so provided that the purchaser is first approved by AAMCO, endprovided that the purchaser executes AAMCO's then current form of franchise agreement at the fee structure provided below. AAMCO agrees to approve such prospective purchaser it his credit ratings are satisfactory, he has good moral character and has a reputation and business qualifications satisfactory to AAMCO, and provided further that any and all financial obligations of Franchisee are fully paid and satisfied. The accounts which must be satisfied include sume owed for local, national or national creative advertising, Yellow Pages advertising, sums awed to any advertising agency, sums due AAMCO pursuant to the terms of this Agreement, including any amounts due because of a default of any provision of this Agreement, and any sums due other AAMCO dealers. Franchisee and other person or persons having control of the affeirs of a corporate franchisee shall execute a general release of all claims against AAMCO and a termination of franchise, and Franchisee shall pay AAMCO the sum of \$2,000 for expenses in connection with the administration and approval of this sale. Ownership of Franchisee's AAMCO center may not be transferred until a purchaser has successfully completed any treining course which may be provided for in the then current form of franchise agreement.
- (a) If Franchisee sells his AAMCO center without the aid or assistance of AAMCO then the purchaser must sign a current form of franchise agreement. The purchaser has the option of signing an agreement for only the balance of Franchisee's term at the franchise fee being paid by Franchisee; or, of signing an agreement for a litteen (15) year term, the first portion of the term will be for the balance of Franchisee's term at the franchise fee being paid by Franchisee, and the second portion of the term will be for the remainder of the litteen (15) year term at the franchise fee being charged by AAMCO for new franchisee as of the time of the purchase.
- (b) If Franchisee has listed his center with AAMCO or the purchaser has received a presentation from AAMCO's franchise sales department within the past 12 months, then the purchaser must eign a current form of franchise agreement for a lifteen (15) year term at the franchise see being charged by AAMCO for new franchises as of the purchase.
- AAMCO center without following the procedures required by this Agreement, then any such attempted sale, assignment or transfer is to it corporation wholly or partially owned or controlled by Franchisee, then, at AAMCO's option, Franchisee agrees on behalf of the corporation that the attempted assignment or transfer is to a corporation wholly or partially owned assignment or transfer shall subject the corporation to all the terms and conditions of this Agreement. Franchisee shall remain jointly and severally liable for all obligations and responsibilities of this Agreement, including money owed, despite any such attempted and/or unauthorized sale, assignment or transfer of Franchisee's AAMCO center.
- 15.4 Notification of Resala. Franchises agrees to submit to AAMCO a copy of any written offer or a statement from Frenchises of all the terms of the proposed sale and the identity of any proposed purchaser before consummation of an agreement of sale.
- 16.1 Duration of the Franchise. This Agraement shall begin as of the date set forth above, and shall continue for a term of lifteen (16) years. Unless either party gives written notice of its intention not to renew at least one (1) year prior to the expiration of the lifteen (16) year term, itten this franchise shall be renewed for fifteen (15) years. Failure to renew by AAMCO will be based on good cause; the parties agree that "good cause" shall be defined to include the following:
- (a) Any default set forth in section 18,1 of this Agreement notwithstanding complience with
- (b) Any cause that in AAMCO's reasonable estimation brings discredit upon its tredemarks and trade name, or seriously interferes with AAMCO's business interests.

In connection with any renewal, Franchisee agrees to execute a franchise agreement of the type then currently being used by AAMCO, AAMCO expressly reserves the right to increase the tranchise fee upon renewal in accordance with its then current policy.

17.1 No Waiver by AAMCO. AAMCO's failure to insist upon strict compliance with all previsions of this Agreement, except section 21.1 shall not be a waiver of its right to do so; delay or omission by AAMCO respecting any default shall not effect its rights respecting any subsequent defaults.

AT-94-9 (1) Resale

7

Case 2:06-cv-05 52-TR Document 1 Filed 11/30/06 Page 24 of 31

18.1 Termination.

- (a) AAMCO may terminate this Agreement by giving written notice to Franchisee upon the occurrence of any of the following:
 - (1) A breach by Franchisee of sections 5.2 or 20.2 of this Agreement,
- (2) If Franchises unreasonably delays in opening his center. In no event shall a period of less than eight (8) months be considered an unreasonable delay. In the event that this Agreement is terminated pursuant to this subsection, then AAMCO may elect to retain as liquidated damages the deposit paid by Franchises pursuant to section 3.1.
- (3) If Franchisee terminates or attempts to terminate this Agreement for any reason. If this Agreement is terminated under this subsection, then AAMCO may elect to retain the deposit made by Franchisee as liquidated damages or as against compensatory and punktive damages which may be sought under this Agreement.
- (4) In the event that Franchisee is declared insolvent or bankrupt by any court, or makes an assignment for the benefit of creditors, or in the event that a receiver is appointed for Franchisee's business, or Franchisee is unable to continue in business, or in the event of the sale, insolvency or termination of the business operated pursuant to this. Agreement, or in the event that any proceedings demanded by Franchisee under a provision of the Federal Bankruptcy Act or any other laws for the relief of debtors are commenced, or in the event Franchisee becomes the involuntary subject of any such proceeding, which proceeding continues undismissed for a period of thirty (30) days.
- (5) Failure to make any payments to an advertising agency and/or local advertising group or pool, or to make any other advertising payments required pursuant to section 7 of this Agreement.
 - (6) Failure to make any payments required under any provision of this Agraement.

(7) If Franchisee closes his center for any reason and fails to reopen within ten (10) days from

- the date of such closing.
- (8) If Franchises sells or attempts to sell, transfer or assign his rights under this Agreement without the approval of AAMCO as required by this Agreement.
 - (9) If Franchisee shall commit a violation of any provision of this Agreement.
- (b) Upon receipt of notice pursuant to section 18.1(a), Franchises shall have ten (10) days within which to cure completely any default based on a failure to make any payment required under any provision of this Agreement. For any other default, except as setforth below in section 18.1(c), Franchises shall have thirty (30) days within the cure completely any such default. Failure of Franchises to effect such ours within the cure period shall result in the immediate termination of this Agreement. It shall be Franchises's responsibility to advise AAMCO of his attempt to cure any default.
- (c) Any notice of termination which is based, in whole or in part, upon the fraudulent acts of Franchisee or on Franchisee's failure to deal honestly and fairly with AAMCO or with any customer of the center, shall be effective upon receipt by Franchisee, and the provisions of section 18.1(b) shall not be applicable thereto.

19.1 Procedures after Termination.

- (a) Upon the termination of this Agreement for any reason, including, without fimitation, termination upon the expiration of the current term by virtue of Franchisee's failure to renew as provided in section 16.1 (sometimes herein called "Expiration"), Franchisee shall cease to be an authorized AAMCO franchisee and shall;
 - (1) Promptly pay AAMCO all sums due and owing.
- (2) Promptly pay AAMCO the sum of \$5,000 to be held by AAMCO to cover the costs of warranty work for customers of Franchisee's former center. If there is any smount remaining unused two (2) years after the date of termination and Franchisee has compiled fully with the provisions of section 19, then any such amount shall be returned to Franchisee.
- (3) Immediately and permanently discontinue the use of the mark AAMCO and all similar names or marks, and any other designation tending to indicate that Franchisee is or was an authorized AAMCO franchisee.
- (4) Promptly starrender to AAMCO all signs, training materials, manuals, videos, stationery, letterheads, forms, repair orders, printed matter and advertising material containing the mark AAMCO, all similar names or marks or any other designation tending to indicate that Franchisee is or was an authorized tranchisee of AAMCO.
- dealer. (5) Immediately and permanently discontinue all advertising as an authorized AAMCO
- (6) Promptly transfer to AAMCO or AAMCO's designes each telephone number listed under the designation AAMCO or any similar designation, and execute such instruments and take such steps as AAMCO may require to accomplish the transfer of each such telephone number.
- (7) At AAMCO's discretion, sell all inventories on hand to AAMCO at the price then being charged by AAMCO to suthorized AAMCO dealers, less treight and hendling costs.

AT-94-9 (1) Resale

Case 2:06-cv-05252-TR Document 1 Filed 11/30/06 Page 25 of 31

- (b) Upon termination or Expiration, AAMCO shall have the option to purchase all of Frenchisee's right, title and interest in the center and all equipment contained therein. If AAMCO intends to exercise its option, AAMCO shall notify Franchisee of such intention at the time of termination or, in the case of Expiration, within ten (10) days prior to the Expiration of the current term of this Agreement. The full purchase price of the center shall be;
- (1) In the case of Expiration, the law market value of the equipment and parts then located at the center, less all outstanding liabilities of the center,
- (2) In the case of all other terminations, the lesser of the fair market value of the equipment and parts then located at the center or Franchisee's cost, less depreciation on the equipment computed on a lifteen (15) year straight-line basis, less all outstanding liabilities of the center. AAMCO shall have the right to withhold from the purchase price funds sufficient to pay all outstanding debts and liabilities of the center and to pay such debts and liabilities from such funds. If such liabilities exceed the purchase price of the equipment and parts, AAMCO shall apply the purchase price in such manner as AAMCO, in its sole discretion, shall determine. In no event, however, shall AAMCO become liable for any of the debts and liabilities of Franchisee or of the center and Franchisee shall remain responsible for all outstanding debts and liabilities of the center which remain unsatisfied subsequent to the distribution by AAMCO of the purchase price funds.
- (c) If, within five (5) days after termination or Expiration, Franchise stalls to remove all displays of the AAMCO name and trademark and any other materials of any kind from the center which are identified or associated with AAMCO, AAMCO may enter the center or premises to effect such removal. In such event, AAMCO shall not have any liability to Franchises therefor, nor shall AAMCO be accountable or required to pay for such displays or materials.
- (d) If, within three (3) days after termination or Expiration, Franchisee has not taken all steps names, transfer or terminate all helephone listings or service and any registration or filing of any flotitious name, Franchisee hereby irrevocably nominates, constitutes and appoints AAMCO or any prothonotary, clerk of court or action as may be necessary or appropriate to amend, transfer or terminate all such telephone listings and service and registrations and fillings of such fictitious name, without liability to Franchisee for doing so. In the event that any action is required to be taken by or on behalf of AAMCO pursuant to this subsection 19(d), the telephone company. Yellow Pages publishers and all listing agencies, without liability to Franchisee, may accept this Agreement and the directions by or on behalf of AAMCO as conclusive proof of AAMCO's exclusive rights in such telephone numbers and directory listings and its authority to direct their amendment, termination or transfer and Franchisee hereby releases and waives any claim of any kind that he may have against any telephone company anxion yellow or white page directory publisher as a result of their implementing the transfer, amendment or termination set forth herein.
- (e) The termination of this Agreement shall not affect, modify or discharge any claim, rights or causes of action which AAMCO may have against Franchises, under this Agreement or otherwise, for any reason whatsoever, whether such claims or rights arise before or after termination.
- 19.2 Coverant Not-To-Compete. Franchisee acknowledges that ee a franchisee of AAMCO he will receive considerated information and materials and trade secrets and have access to unique procedures and systems developed by AAMCO. Franchisee further acknowledges that the development of the marketplace in which his content is located is solely as a result of the AAMCO name and trademark. Therefore, to protect the AAMCO name and trademark and to induce AAMCO to enter into this Agreement, Franchisee represents and warrants:
- (a) During the term of this Agreement and any renewal thereof. Franchises shall not directly or indirectly engage in any business the same as, similar to or in competition with AAMCO or any other AAMCO Franchises, except for the business contemplated by this Agreement.
- (b) For a period of two (2) years after the termination of this Agreement, Franchisee shall not any other AAMCO center. The two (2) year period shall not begin to run until Franchisee commences to comply with all
- (c) Franchisee acknowledges that because of the business of AAMCO and the strength of the AAMCO name and trademark, the restrictions contained in this section 19.2 are reasonable and necessary to protect the legitimate interests of AAMCO and that any violation of these restrictors will result to irreparable bijury to AAMCO. Therefore, Franchisee acknowledges that, in the event of such violation, AAMCO shall be entitled to prefit any damages, as well as an equitable accounting of all armings, profits and other benefits, AAMCO shall be entitled. If Franchisee violates any restriction contained in this section 19.2 and it is necessary for AAMCO to seek equitable relief, the restrictions contained herein shall ramain in effect for two (2) years after such refer
- (d) Franchises agrees that the provisions of this covenant not-to-compete are reasonable. If, however, any count should hold that the duration or gaographical limits of any restrictions contained in this section 19.2 are unreasonable, the parties agree that such determination shall not render the restriction invalid or unenforceable, but that such restriction shall remain in full force and effect for such duration and within such geographical limits as the count shall consider reasonable.
- 20.1 Applicable Laws. Franchises agrees to comply with all federal, state, county and municipal laws and regulations which may be applicable to Franchises's business.

AT-94-9 (1) Resale

9

Case 2:06-cv-05252-TR Document 1 Filed 11/30/06 Page 26 of 31

- 20.2 Federal Trade Commission Orders. Franchises acknowledges receipt of copies of FTC Orders No. 8816 and C-2305 and Franchises agrees to adhere to the provisions of these Orders in his dealings with the
- 21.1 Juriediction. This Agreement shall be deemed to have been made within the Commonwealth of Pennsylvania, shall be interpreted according to the laws of Pennsylvania and Pennsylvania law shall apply to any claims arising out of, connected to or relating to this Agreement or its performance.

Franchisee hereby agrees that mailing to his last known address by certified or registered mail or by any overnight carrier service which provides a receipt of any process shall constitute lawful and veild process. Franchisee agrees to the jurisdiction and venue of the United States District Court for the Eastern District of Pennsylvania or to the Court of Common Pleas of Philadelphia or Montgomery County, Pennsylvania in any action, proceeding or counterclaim, whether at law or st equity, in any manner whatsoever which arises out of or is connected in any way with this Agreement or is performance, and Franchisee specifically agreed not to bring suit against AAMCO in any other jurisdiction or venue.

- 21.2 Jury Trial Walved. Franchises and AAMCO hereby agree that they shall and hereby do waive trial by jury in any action, proceeding or counterclaim, whether at law or at equity, brought by either of them, or in any matter whatsoever which erises out of or is connected in any way with this Agreement or its performance.
- 21.3 Severability. In the event that any portion, term or provision of this Agreement shall be decided by any court to be in conflict with the law of a state or jurisdiction, then the validity of the remaining portions, terms or by any control of the affected; the illegal part, farm or provision shall be deemed not to be a part of this Agreement and this Agreement and this Agreement and the provision has never been a part of it.
- 21.4 Notice. Whenever this Agraement requires notice, it shall be in writing and shall be sent by registered or certified mail, return receipt requested or overnight mail to the other party at the addresses set forth below, unless notice is given of a change of address. However, Franchisee agrees that notice may be sent to him at the AAMCO transmission repair center operated pursuant to the terms hereof.
- 21.5 Recovery of Costs and Attorneys' Fees. In any court or arbitration proceeding brought by either party hereto arising out of or based upon this Agreement or its performance, the prevailing party shall recover all court costs, attorneys' fees and other expenses relating to such proceeding from the non-prevailing party.

22.1 Mediation and Arbitration.

- (a) Non-binding mediation of disputes, controversits, or claims arising out of or relating to this Agreement shall be conducted in Philadelphia, Pennsylvania or in Chicego, Illinois, solely at Franchisee's option.
- (b) All disputes, controversies or claims arising out of or relating to this Agreement shall be settled by binding erbitration in accordance with the Commercial Arbitration Rules of the American Arbitration Association or its by british and a programment in accordance was see Commercial Arbitration mass of the American Arbitration Association or its successor except for termination by AAMCO which is based in whole or in part, upon the fraudulent acts of Franchisee's failure to deal honestly and fairly with any outstomer of the conferror Franchisee's failure to accurately report his gross receipts to AAMCO. Arbitration shall be conducted in Philadelphia, Pennsylvania, unless otherwise agreed to
- 23.1 Entire Agreement. This Agreement consisting of ten (10) pages and attachments contains the entire agreement between the parties concerning Franchises's AAMCO franchise; no promises, inducements or representations not contained in this Agreement shall be of any force or effect, or binding on the parties. Modifications of this Agreement must be in writing and signed by AAMCO.

IN WITNESS WHEREOF, the parties intending to be legally bound hereby, hereto have set their hands and seals as of the day and year first above written.

ATTEST: AAMOO TRANSMISSIONS, INC. FRANCHISEE Mark E. Baker (SEAL) WITNESS FRANCHISEE (SEAL) Address for AAMCO Transmissions, Inc. One Presidential Boulevard Address for Franchisee:

Bale Cynwyd, PA 19004

AT-94-9 (1) Resale



COMPLETE CAR CARE EXPERTS

November 28, 2006

Via Federal Express (Priority Delivery)

Mr. Mark E. Baker d/b/a AAMCO Transmissions 1023 N. Monroe Street Tallahassee, FL 32303

RE: Notice of Termination of Franchise

Dear Mr. Baker:

As a result of ATI's investigation of the practices at your AAMCO center, ATI has determined that your business has failed to deal fairly and honestly with customers and has engaged in deceptive conduct. Pursuant to section 18.1(c) of your franchise agreement, your franchise to operate an AAMCO transmission repair center is hereby terminated. Pursuant to section 18.1(c), this notice of termination is effective immediately upon receipt.

ATI's investigation has revealed instances where your center has misled customers regarding the need for major services, has performed unnecessary services and charged for services that have not been performed. In shoppings conducted at your center, your center failed to correct external malfunctions induced in the vehicles and falsely advised customers that they had internal problems with their transmissions. Besides recommending and selling unnecessary services, your center misrepresented the parts replaced and sold to the customer as part of the service. It appears that you have been directly involved in some of these dealings with customers.

These acts of fraud and deception constitute violations of Sections 5.1, 5.2, 5.4, 20.1 and 20.2 of your franchise agreement.

In your franchise agreement you agreed to promote the reputation of the AAMCO name and the quality of the repairs associated with that name. In section

Exhibit "B"

Mr. Mark E. Baker November 28, 2006 Page 2

5.2 of the franchise agreement you agreed to deal fairly and honestly with each customer and to conduct your center in a manner that will not detract from or bring into disrepute the AAMCO name. Your failure to treat customers fairly and honestly in your center directly violates those obligations under your franchise agreement.

ATI does not waive other breaches of the Franchise Agreement not specifically addressed here.

As a result of the termination of your franchise, you are no longer an authorized AAMCO franchisee. You must comply with the procedures after termination as set forth in Section 19.1 of the Franchise Agreement, which requires that you:

- 1. Immediately and permanently discontinue the use of the mark "AAMCO" and all similar names or marks and any other designation tending to indicate that you are or were an authorized AAMCO franchisee;
- 2. Promptly surrender to ATI all signs, stationery, letterhead, forms, repair orders, printed matter and advertising material containing the mark "AAMCO", all similar names or marks or any other designation tending to indicate that you are or were an authorized franchisee of ATI;
- 3. Immediately and permanently discontinue all advertising as an authorized AAMCO dealer;
- 4. Promptly transfer to ATI or ATI's designee each telephone number listed under the designation "AAMCO" or any similar designation and execute such documents and take such steps as may be required to accomplish the transfer of these telephone numbers;
- 5. Promptly pay ATI all sums due and owing from your operation of the center; and
- 6. Pay to ATI the additional sum of \$5,000 to be held to cover the cost of warranty work for customers of your former AAMCO center.

In addition to the above, you must also comply with Section 19.2 of the Franchise Agreement, which requires that for a period of two years, you shall not directly or indirectly engage in the transmission repair business within a radius of 10 miles of your former AAMCO center or of any other AAMCO center.

Mr. Mark E. Baker November 28, 2006 Page 3

ATI expects you to comply in full with Sections 19.1 and 19.2 of the Franchise Agreement. ATI will be sending a representative to your center to see that the procedures after termination have been followed. You must immediately cease the sale of any new business and devote your full efforts to completing any work in progress in the center and returning these vehicles to their owners. When ATI's representative arrives, a sign company will also be available to assist with the removal of any AAMCO signs at the center.

If you fail to take the necessary steps to comply with the above enumerated procedures, ATI will protect its rights by all available legal remedies. Your cooperation is expected and demanded. Please call me immediately if you have any questions about your obligations and compliance with your contractual responsibilities.

Very truly yours,

James A. Goniea

Vice President & General Counsel AAMCO Transmissions, Inc.

cc: Todd P. Leff
Brian O'Donnell
Michael Pekula
Gary Zimmerman



World's Largest Transmission Specialists

· 开放机会和(4); - 占加 (13);20

June 15, 2006

450 - 100 - 100

Via Federal Express (Priority Delivery)

Mr. Mark E. Baker c/o AAMCO Transmissions 1023 N. Monroe Street Tallahassee, FL 32303

RE: Notice of Material Breach of Franchise Agreement

Dear Mr. Baker:

As a result of ATI's investigation of the practices at your AAMCO center, ATI has determined that you are in material breach of your Franchise Agreement in that you have repeatedly failed to follow AAMCO's policies and procedures in your handling of customers in your center.

ATI's investigation has revealed instances where your center has misled customers regarding the need for major services, has performed unnecessary services and charged for services that have not been performed. In shoppings conducted at your center, your center failed to identify and correct external malfunctions induced in the vehicles and falsely advised customers that they had internal problems with their transmissions. Besides recommending and selling unnecessary services, your center misrepresented the parts replaced and sold to the customer as part of the service. It appears that you were directly involved in some of these dealings with customers.

On three separate occasions, your center failed to identify basic, external malfunctions induced in shopping vehicles by ATI's technicians. In one case, ATI's shopper was charged for a component that your center falsely represented to have replaced when, in fact, that component was not replaced.

These practices constitute violations of section 5.1, 5.2, 5.4, 20.1 and 20.2 of your franchise agreement.

Mr. Mark E. Baker June 15, 2006 Page 2

In your franchise agreement you agreed to promote the reputation of the AAMCO name and the quality of the repairs associated with that name. In section 5.2 of the franchise agreement you agreed to deal fairly and honestly with each customer and to conduct your center in a manner that will not detract from or bring into disrepute the AAMCO name. Your chronic failure to treat customers fairly in your center as evidenced by the excessive number of customer complaints received by ATI directly violates those obligations under your franchise agreement. In repeated instances, customers of your repair center report that they have been misinformed by your center as to the length of time required to complete services, as well as your center's ability to provide workmanlike repairs.

Notwithstanding the egregious nature of the violations observed in your operation of the repair center, ATI will agree to allow you a limited opportunity to sell your repair center provided that you agree to make specific written commitments to ATI during that time frame. Included among these commitments must be your agreement to reimburse ATI for its expenses incurred in the investigation of your repair center that currently exceed \$20,000. ATI will continue to hold in escrow all money collected on your account, including fleet payments, until an agreement is obtained.

Please contact me immediately upon your receipt of this notice to schedule a meeting in Pennsylvania.

Your failure to enter into an agreement satisfactory to ATI will result in further action by ATI to protect its interest.

Be guided accordingly.

Very truly yours,

Michael J. Pekula

Director of Consumer Affairs

MJP/jrw

cc: Todd Leff